DENTI-CAL SERVICES COMING BACK FOR INDIVIDUALS OVER 21 SERVED BY REGIONAL CENTERS

Beginning January 13, 2012, dentists who agree to take Denti-Cal may treat individuals age 21 and over served by regional centers. Regional centers will still be able to buy dental services from vendored dentists as well.

Individuals looking for Denti-Cal dentists in your county can visit Denti-Cal’s website at www.denti-cal.ca.gov and click on the “Beneficiaries” tab, and then click on the “Find a Medi-Cal Dentist” link on the left side of the page. This list is updated weekly by the Department of Health Care Services (DHCS). In order to make sure dentists know if you are served by a regional center and can use Denti-Cal, the Department of Developmental Services (DDS) will send a list of regional center consumers who are eligible for Denti-Cal services to DHCS monthly. If a dentist needs to make sure you are eligible for services, the dentist can call the Denti-Cal Provider Services Center at (800) 423-0507.

Individuals can receive the same Denti-Cal services they had before without the $1800 annual cap on those services. If a person is denied services requested by their dentist, they have a right to request a fair hearing through the California Department of Social Services (CDSS) by calling toll-free (800) 952-5253 or writing to:

CDSS
State Hearings Division
P.O. Box 944243 MS 19-37
Sacramento, CA 94244-2430

You may want to share this information with your dentist. If you have any questions, contact your regional center service coordinator.